

IT Systems Maintenance



Keeping Your IT Systems Up and Running

Understandably, a lot of companies keep their IT support in-house to keep costs down, only to find out in the end it had the opposite effect on their budget.

IT personnel often fill many critical roles in a company's daily operations and have limited time, knowledge, or training to maintain a multitude of technologies and equipment types.

When that happens, it's easy for the crucial proactive maintenance that keeps things running smoothly to fall between the cracks, inevitably leading to the network being down more than it should. And downtime is lost time, lost production, and lost revenue. At AMS, we understand all that. We know for your business to outsource its IT systems maintenance, it has to make sense for your operations and budget. Our customers can rely on us time and again for our cost-effective solutions and expertise.

- ▶ 24 X 7 monitoring, management and support to prevent network downtime

- ▶ Flexible offerings based on your needs and budget
- ▶ Experienced, highly-trained AMS personnel
- ▶ Customizable and performance-based SLA's provide unparalleled accountability
- ▶ 80 years of mission critical IT environment expertise

On-Site Maintenance

AMS' fully managed, end-to-end service is backed with performance-based contracts, which have become one of the hallmarks of good management practices. With AMS' support you get an array of benefits including complete and timely visibility into your systems' performance through customized management reports. We give you the type and level of support you need, delivered by technically certified, experience personnel, and backed by a company that has a demonstrated history of success.



Depot Maintenance

AMS' full suite of maintenance services are configured to extend the life of your equipment and reduce operating costs. At our extensive facilities, our technicians repair and rebuild equipment and provide the modifications and testing to bring equipment up to standard.

OEM Repair

AMS supports equipment from a wide variety of manufacturers—both in and out of warranty. Our staff's high level of expertise allows them to provide first-level technical support, repair and/or replacement of units.

No matter what your need, AMS has the system maintenance solution to fit your budget.

To find out more about AMS' solutions for maintaining your IT Systems, please call us at 866-440-7202, log onto www.arincmanagementservices.com or email amssales@arinc.com



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